



YOUR UPGRADED METERS ARE COMING SOON!

We're excited to bring you the next generation of electric meters in the next few months. The upgrade process is quick and simple, and **doesn't require any action from you**. These upgraded meters will bring you more **convenience, choice and control** so you can manage your energy usage – and potentially **save on your bill**.

WHAT TO EXPECT:

- Our installers have Ameren Missouri ID badges and **for everyone's safety** will practice social distancing measures.
- Meter upgrades will happen weekdays during regular business hours; the installer will **let you know when they arrive**.
- As long as there is **clear and safe access** to your meter and **pets are secured**, the process will take less than 20 minutes – **you do not need to be present**.
- There **may be a brief interruption** to your electric service.
- You will not see a separate line item charge on your bill for the meter upgrade.
- For **questions or concerns** about your upgrade, call 800-975-8203.

WHAT'S NEXT?

Look for a reminder postcard about a month before we start upgrading meters in your neighborhood.

Log in or create your account at AmerenMissouri.com and update your information so you're ready to take advantage of your upgraded meter's benefits.

Get smart about smart meters at
AmerenMissouri.com/SmartMeters