

Direct Debit Cancellation Form

Terms of Cancellation for Direct Debit Memberships

Direct Debit Memberships are only eligible for cancellation after 6 monthly payments are processed.

This request must be submitted on or before the 10th of the month.

Direct Debit memberships will remain in full force and are continual memberships until cancelled in accordance with the RiverChase rules and policies. Direct Debit Memberships may be cancelled AFTER six months of payments. (1st month's payment plus a minimum of five direct debit withdrawals on the 18th of each month). Cancellation must be received in writing by the 10th of the month in order to cancel by the 18th of the month.

Name: _____

Address: _____

Phone Number: _____

Today's Date: _____ Type of Membership: _____

Cancellation Effective Date: _____ **

****Only eligible to cancel after "6 monthly payments" are processed.**

Reason for Cancellation:

___ Moving

___ Joining another center. If so, which one: _____

___ Not using the facility.

Is there a feature missing that would have caused you to keep your membership?

If so, please list. _____

___ Financial Reasons

___ Dissatisfied

Why: _____

___ Other: _____

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**Upon approval and eligibility your membership will be cancelled. If after reviewing, you are not eligible you will be contacted by mail or email if preferred.**

X \_\_\_\_\_ STAFF INITIALS \_\_\_\_\_

Signature DATE REC'D \_\_\_\_\_

\*Email address: \_\_\_\_\_ (please check spam email box)

**Customer hereby acknowledges receipt of a copy of this form as proof of cancellation. AFTER THE 10<sup>TH</sup> OF THE MONTH THE DEBIT CANNOT BE STOPPED UNTIL THE FOLLOWING MONTH. (Please retain for your records).**

CUSTOMER'S INITIALS \_\_\_\_\_

DATE \_\_\_\_\_