



FENTON
CITY OF PARKS

RiverChase of Fenton
990 Horan Drive
Fenton, MO 63026
636-343-0067 / 636-343-7635 fax

City of Fenton
Parks and Recreation
Summer Camp Policies
Information Packet

REFUNDS

If your child is unable to attend any of our camps, please contact us before 9 am, Monday morning of that camp week. Our policy is to provide a full refund, but only if the request is made before 9 am that Monday morning. After the session has begun, NO REFUNDS will be given. If the camper is unable to attend camp due to injury or illness, a refund may be given for those missed camp days, but ONLY after the Camp Supervisor has received a doctor's note.

REGISTRATION

We recommend that all first-time camp registrations be completed in person at the front desk at RiverChase. After your initial registration, any camp week registration after that may be completed online or over the phone. However, if you are unable to make the trip up here, you may register online at www.fentonmo.org, or over the phone at 636-343-0067.

** Pricing is based off a per week basis.

** Payment is due at the time of registration. We accept cash, check, Visa, MasterCard or Discover.

* Camp registration deadline is 9 pm the Wednesday prior to the camp week you wish to register for. All registrations after this time will be charged a \$20 late fee.

CAMPER PAPERWORK / FORMS

We highly suggest registering in person so that all the camp paperwork may be filled out at the time of registration. Only ONE packet of camp paperwork is needed for the entire summer camp season. All camp paperwork will be kept on file until the end of the summer camp season. Each camper needs their own camper information form filled out completely. On this form we will need information, such as your child's doctor and phone number, any medication they may take, certain side effects, etc. Please make sure you have this information handy when registering so you may complete it right then and there. It is especially important that you fill this out completely and in depth, so we can help your child to succeed the best we can!

**Camper forms must be turned in at least TWO WEEKS prior to the camp week. Campers MAY NOT attend camp without the proper paperwork completed by the first day of camp

PARENT EMAILS / CAMP AGENDAS

When registering, we ask that parents supply a regularly monitored email address. This email will ONLY be used to send out the camp agenda, which includes the week activities, what to bring every day, and pertinent details to the camp week. This email will be sent out no later than the Thursday before the start of camp.

SIGN IN/OUT PROCEDURES

During the summer, RiverChase tends to see an increased volume of traffic throughout the building, not just with our members, but also our guests and especially campers. For the well-being of our campers, parents/guardians **MUST** escort their campers to the camp check in/out table located by the front desk; Kinder Camp sign in/out is held outside of their camp room indicated on the camp agenda; for those camps located at one of the parks check in will be at the main pavilion of the designated park location. A signature is required for drop off and pick up. At the time of pick up, the counselors will have the list of persons authorized to pick up your child. *A photo id **MUST** be presented **EVERYTIME** at pick up, regardless of whom it is. We understand emergencies happen; if you need to add someone to the pickup authorization list, please contact Mollie Kelly by calling RiverChase, at 636-343-0067 or at mkelly@fentonmo.org. You will be asked to supply pertinent information only the parent/guardian will have. Please remind that individual that an ID will be needed to pick up your child. **NO EXCEPTIONS!**

EARLY/LATE ARRIVALS

We request that campers be dropped off **PROMPTLY** at 9 am. You may not drop off your child before this time, unless they are signed up for Pre Camp care. If your camper will be late to camp, we ask that you contact, Mollie Kelly, or the camp director, no later than 9:30 am to let them know your camper will be arriving late. It will be the parent/guardian's responsibility to connect your child with the camp. If a camper arrives late on a field trip day after their camp has left, the camper will remain at the facility with the supervisor or placed in another camp until their camp returns.

LATE-PICK UP POLICY

Campers not signed up for Post Camp **MUST** be picked up no later than 3:15 pm, (12:15 pm for Kinder Camp). Those campers signed up for Post Camp **MUST** be picked up no later than 5:30 pm. Any late pick-ups from camp or Post Camp will be charged a late pick-up fee of \$10 per camper for every 15 minutes after the designated camp end time (I.e. 12:00 pm, 3:00 pm or 5:30 pm). This must be paid before the next camp day for the camper to attend camp.

LUNCH/SNACK TIME

If your child is attending a FULL DAY camp, please send your child with a nonperishable lunch, drink, and afternoon snack. If your child is attending our HALF DAY Kinder Camp, please send your child with a snack and drink. There are no refrigerators available for lunches/snacks, but camp counselors will do their best to keep food in a cool environment. Please make sure to label all bags, lunch boxes, thermos bottles, etc. Full day campers will be given a break for snack in the afternoon after swim time to restore their energy, and to hold them over until they are picked up. Campers may **NOT** purchase food from our concession stand or vending machines during camp

hours. If a lunch/snack is forgotten, the camp director will do their best to get in touch with the parent/guardian. If we are unable to get in touch with the parent/guardian, the camp supervisor will supply food from the concession stand at a \$5 fee that will need to be paid at pick up.

WHAT TO WEAR

Campers should come to camp dressed ready for a full day of activities and fun! Clothes that are comfortable, easy to move around in, and that can get messy are suggested. We recommend light colored clothing, a hat for outdoor camps, socks, and good pair of tennis shoes. Please no open-toed shoes. Flip flops may be brought for swim-time, but only for swim time. A swim suit must be worn during swim time.

SUNSCREEN POLICY

Camp staff are NOT allowed to apply sunscreen to our campers. Before swim time campers step outside to apply sunscreen, and are taken out half way through swim time to reapply. We recommend putting sunscreen on your child before you leave for camp, and sending spray sunscreen. This type of sunscreen can be easier for campers to use, and allows campers to help one another. Camp staff can help by spraying sunscreen, but that is it. Additionally, we suggest sending a light shirt and/or hat for your camper. While we are not responsible for lost/stolen or shared sunscreen, we will do our best to prevent this from occurring. To lower the likelihood of this, camp staff will supervise sunscreen application, and help those campers with spray sunscreen. Sunscreen will also be kept with the camp director every day along with the campers' name labeled on them.

GROUP ASSIGNMENTS

In most of our camps, campers are grouped by age to accommodate their abilities during activities, crafts, etc. However, our campers will remain together as a whole throughout the day. If you would like your child to be grouped with someone not in his or her age group, please make this request. We will do our best to make accommodations but cannot not make any guarantees.

FIELD TRIPS

Field trips will typically be scheduled on Thursdays or Fridays unless otherwise noted, for Adventure camp. Transportation will be provided via a bus company. Campers will be assigned a GROUP COLOR at the beginning of the week and this can be found on the sign in/out form. We ask our campers to wear a shirt that matches their GROUP COLOR on field trip days. A reminder email will be sent the day before the scheduled field trip, as well.

PRE AND POST CAMP

Pre Camp care is from 7 am to 9 am and Post Camp care is from 3 pm to 5:30 pm. You may sign your child up for a weekly fee or purchase a punch card if you are not sure what days you will need before and/or after care. We will supply games, and activities that the campers can participate in independently, or as a group. We ask that campers leave any and all electronic devices at home, as our Pre and Post camp staff will facilitate plenty of activities for our campers. If electronic devices are brought to camp, they must be turned off and stored away in their bag. We are not responsible for lost, damaged, or stolen electronic devices. If campers do not follow this rule, their electronic device will be taken away and stored with the supervisor until pick-up. If this continues to be a problem, the camper will be asked to leave their belongings at home for the remainder of camp.

SWIMMING

All our camps will get swim time in the afternoons, typically between the times of 12:00 pm and 2:15 pm. All campers will be given a black wristband (a color not used for daily guest passes), which easily distinguishes our campers from the general public for our lifeguards and staff. Swim days may fluctuate depending on weather, field trips, or a camp's need for more time for another activity, craft, or practice (such as with Dance or Cheer/Gymnastics camp, etc.). For those camps held at one of the parks, transportation from the park to RiverChase will be provided in the afternoons to swim by a full-time staff member with a Commercial driver's license in a City of Fenton vehicle. After your child is walked into RiverChase, they will begin lunch, followed by swim time. Please send your child with sunscreen, a swim suit, and towel EVERYDAY. Campers may wear their swimsuit under their clothing if they choose, but please send an extra set of dry clothing to change into after swimming. Campers must follow the pool rules instated by RiverChase and our lifeguards during swim time.

See attached pool rules at the end of this packet.

- Swimsuits with any type of zipper or rivet on the sides and back of the swimsuit will not be permitted down the water slide.
 - Rivet covers are sold at our front desk for a fee of \$5.
 - If a camper wishes to utilize the slide but is unable to due to rivets on their swim suit, their Camp Director will try reaching out to a parent/guardian to request permission to purchase a rivet cover and put the balance on their family account.
- Goggles may be brought for pool use only, but please label them. Our staff will do their best to remind campers, but keeping track of goggles will be the responsibility of the camper.
- Campers sent to camp without a swimsuit will be unable to swim. An attempt will be made to contact a parent/guardian. The camper will remain with the camp director during this time, at the pool, throughout swim time.

SWIMMING TESTS

Every Monday, or the first day of swimming, a swim test will be given to our campers to determine if they are able to swim in our competition pool. Campers that pass this test will be given a bright colored band to go with their black swim bracelet so that counselors can easily distinguish those campers that pass our swim test and are allowed in our competition pool. Campers that do not pass the test, will be restricted to our outdoor leisure pool.

INCLUSION SERVICES

We welcome people of all abilities to participate in our programs. If you have a child with a disability that needs assistance to successfully participate, please let us know at the time of registration or at least 2 weeks prior to the activity starting to allow for coordination of support (if needed). Our Inclusion Coordinator will contact you once we receive your information. If you have any questions, please email Mary C. Furfaro, our Coordinator of Inclusive Services, at mfurfaro@fentonmo.org.

LOST & FOUND/PERSONAL BELONGINGS

Please make sure to label ALL personal items such as water bottles, goggles, towels, sunscreen, lunchboxes, etc. Any items found will be kept in the back office by the supervisor's desk. Found items will be held for two weeks, after which, said items will be donated to a non-profit organization. We have a large amount of games, and equipment that are available for our campers to utilize. To diminish risk of lost items, we ask that campers leave any items of value at home. This includes: iPods, DS, collectibles, card games, etc. Please see our Electronic Devices Policy above.

MEDICATION POLICY & PROCEDURE

(Please READ carefully.)

The City of Fenton is **NOT** responsible for administering medication. However, verbal support can be put in place to help your child take the medication independently, if and **ONLY IF**, you sign our medication policy release form giving us permission to support. The following statement can be found on our medication policy form:

The parent/guardian acknowledges that the City of Fenton is not qualified to make medical judgments and is acting solely in a support mode. By this signature, the parent/guardian has reviewed and acknowledged our policy for medication and our release form, and hereby holds the City harmless for any mistake, commission or omission as pertains to the child's taking of medication (i.e. prescription, prescribed OTC medication, inhaler, EpiPen). If a child fails to independently take his/her medication, the family will be notified as soon as possible.

The following is required:

1. Only one (1) day's dose is to be sent with the camper daily.
2. Medication **MUST** be sent in the original medication bottle.

3. The medication will remain with the camper each day in backpack or lunchbox, and the camper will bring home the empty medication bottle daily.
 4. It is the parent/guardian(s) responsibility to send a daily dose with the camper.
 5. If your child is unable to open their medication bottle, please place medication and medication bottle in a Ziploc bag that is easily accessible for the child.
 6. This release form must be signed by the parent/guardian and on file at least **ONE WEEK** before the start of camp.
 7. Camp staff will be responsible for documenting all actions pertaining to medication taken at camp.
 8. If your camper may require the use of OTC medication, an EpiPen or inhaler, this form **MUST** also be filled out.
 9. Any OTC medication given at camp **MUST** be prescribed.
- **If your child requires the use of an epipen during camp hours, parent/guardians will be notified immediately, and an incident report will be filled out.

DISCIPLINE

(Please Read Carefully)

We understand everyone has those days where they wake up on the wrong side of the bed. Kids are no exception to this rule. We want to resolve any issues that may arise during camp as quickly as possible, and keep your camper involved in all activities. However, on occasion, a camper may need to take some time out to think about their actions and/or behavior. If necessary, a camper may be removed from an activity. In cases like this, camp staff will notify parent/guardian at pick-up of how the day went, how the situation was handled, and what the camper and counselors, together, decided would be the best way to prevent this issue from happening again.

Camp is meant to be fun, but there are still rules that camp must follow. Any issues that continue to occur will be dealt with in the following order:

1. Verbal warning Camp staff will remind camper that their actions/behavior is unacceptable, and remind them of what is the expected behavior.
2. Time Away from an Activity The camper will take some time to think about their actions/behavior or sit out of a particular activity. Camp staff will discuss with the camper about his or her behavior/actions, and what can be done to prevent this issue from happening again or what can improve the behavior.
3. Meeting with the camper, Director and/or supervisor— If the behavior continues or warrants it, the camper will be taken to the Director and/or Supervisor to discuss behavior. A behavior report will be filled out and the parent/guardian will be notified by phone or in person. This discussion will include what caused the meeting as well as the consequences resulting.

4. Suspension A camper will be suspended from camp for a period of time to be determined by the director and supervisor.
5. Expulsion A camper will be sent home for the remainder of the camp session without a refund. The expulsion may be extended throughout the remaining camp sessions.

****We reserve the right to bypass any of the above steps if the situation warrants.****

Camp Rules

- Follow directions to the best of their ability and refrain from disrupting the program.
- Wear appropriate attire at all times.
- Refrain from any aggressive behavior, i.e. biting, hitting, verbal abuse, etc.
- Refrain from using inappropriate language.
- Refrain from placing themselves and/or others at risk.
- Refrain from bullying campers and/or staff at all times.
- Respect one another and their belongings.
- Do not participate in any unlawful activities.
- Stay with your group. Never leave sight of your counselor unless you have permission. After gaining permission, you must go with a buddy.
- Campers will respect the facilities, equipment, and supplies and use them properly.
- Campers will also respect the staff. Listening and follow directions at all times.
- Do not litter. Throw trash in proper receptacles.
- Follow all rules of the pool when in the pool area.
- Keep hands, feet and objects to yourself.
- Campers are responsible for bringing and applying their own sunscreen.
- Do not climb trees or any other equipment. Playground equipment should be used in a manner that it is intended.
- Campers are responsible for their personal belongings.
- Rules not specifically covered may be added. These rules should be made aware to all campers.

Persons who endanger themselves or others will be removed from the facility or program. Other violations of this policy will be handled as deemed necessary by the staff. A parent/guardian will be informed of any and all situations. (PLEASE SEE CONDUCT POLICY BELOW.)*

Conduct Policy

As of December 1, 2019, a new policy has been put into place regarding behavior that is unsafe to the child and others. The new policy helps us regulate the safety for the child, other participants, and staff/support staff that are taking care of the participants in our programs. If a child becomes unsafe (showing behavior that is physically hurtful to self and/or others), staff who are trained in CPI (Crisis Prevention Intervention) have the right to restrain in order to keep the child and others safe. If the child can calm down enough to successfully participate in the rest of the program for the day, the child can stay. Staff has the right to make that call. However,

if staff feels that the child is unable to successfully follow the rules and participate in the program for the remainder of the day, staff has the right to follow the below policy:

Policy enforced summary:

1st restraint: Sent home for the day.

2nd restraint: Sent home for the rest of the week.

3rd restraint: Sent home and withdrawn from entity of enrollment

The enforced policy is at the discretion of the staff who are solely in the position of a supervisory role.

RIVERCHASE OF FENTON

POOL RULES & REGULATIONS

Pool rules and regulations are intended for the safety of all guests. Failure to follow the rules may result in illness, serious injury or expulsion from the pool.

- ∪ Certified lifeguards will be on duty at all times. Patrons must listen to the guards, failure to do so may result in patron being asked to leave.
- ∪ In the event of threatening weather or cool temperature, the indoor and outdoor pools will be closed until management determines it is safe to reopen the pool
- ∪ Guest must shower before entering the pool
- ∪ Swimmers with contagious conditions or open wounds will not be allowed in the pool
- ∪ Any person suspected of being under the influence of a controlled substance will be asked to leave the facility
- ∪ Per Health Code: Proper swim attire must be worn when swimming. No gym/basketball shorts, cutoffs, sports bras, etc. will be allowed
- ∪ Diapers are not allowed in the pool, swim diapers are required
- ∪ Running, rough play or obscene language is not allowed.
- ∪ No rafts, tubes or flotation devices that are not swimming support for small children can be brought into the pool, except noodles.
- ∪ Flotation devices should be Coast Guard approved. Flotation devices similar to arm floats and rings are acceptable with an adult within arms length from the child.

- Children 12 and under must be accompanied by an adult while in the facility
- Tobacco products are not allowed, this includes any and all types of electronic cigarettes
- No diving or flips off the side of the pool
- Food purchased from the concession stand must be kept in the concession area. No food, glass containers, or coolers may be brought into the facility.
- Groups- A ratio of 2 swimming adults for every 5 children must be met with all groups for ages 2 to 4 years old. Otherwise, a ratio of 1 swimming adult for every 10 children must be met.
- The City of Fenton is not responsible for lost or stolen items.
- Management exercises the right to take action on circumstances proven not to be in the best interest of the public.

DIVING BOARD RULES

- Only one person is allowed on the board at a time. Persons in line must wait until the previous diver has safely reached the pool ladder before climbing the diving board ladder. Divers must exit the diving area at the nearest ladder.
- Divers must demonstrate swimming ability.
- No flotation devices or assistance is allowed.

WATER FEATURE RULES

Water Feature rules and regulations are intended for the safety of all guests. Failure to follow the rules can result in illness, serious injury or expulsion for the pool.

- Guests must be 48" or taller to use the big slides.

- ⊆ Only one person is allowed on the slide at a time. The lifeguard will signal when the next person may go.
- ⊆ Guest using the slide must go down the slide in a sitting position or on their back, feet first.
- ⊆ Goggles, rivets, zippers, buckles, life jackets, or any floatation devices may not be worn while using the slide.
- ⊆ Adults may not go down the slide with children.
- ⊆ Patrons who are pregnant, have fear of heights or have experienced heart or back problems should not use the slides.
- ⊆ Only children under 48" tall may use the water playground.

The guests are responsible for reading and obeying all rules. A guest who violates these rules, may be asked to leave. Staff has the discretion to enforce additional rules as necessary.

SPA RULES

Spa rules and regulations are intended for the safety of all guests. Failure to follow the rules can result in illness, serious injury or expulsion.

NO ONE UNDER THE AGE OF 18 ALLOWED IN THE SPA

- ⊆ Guest must shower before entering the Pool or Spa
- ⊆ Proper swimming attire is required
- ⊆ Must be 18 years or older may use the spa
- ⊆ Elderly persons, pregnant women, infants and those with health conditions requiring medical care should consult with a physician before entering the Spa.
- ⊆ Hot water immersion while under the influence of alcohol, narcotics, drugs, or medications may lead to serious consequences and is not recommended.
- ⊆ Long exposure may result in nausea, dizziness, or fainting

- ∪ It is recommended that no one spend more than 10 minutes in the spa.

CAUTION: Any person having an acute or chronic medical condition such that the use of the spa might adversely affect their health should consult a physician before using this spa

DO NOT use the spa immediately following exercise or while under the influence of alcohol

DO NOT use the spa alone without supervision

DO NOT use the spa longer than ten (10) minutes

LAP LANE RULES

When using the lap lanes, priority will go to the lap swimmers. Water walking and exercise may use the area immediately to the lap lanes. If no lap swimmers are present, patrons may use the lap lanes for water walking or water exercise.

- ∪ Please notify swimmers that you are entering the lane
- ∪ Always swim on the right side of the lane in a counterclockwise direction, staying near the lane lines.
- ∪ When passing, notify swimmer with a tap on the foot and pass in the middle of the lane.
- ∪ If you are continually passing, please move into a more appropriate lane.

The guests are responsible for reading and obeying all rules. A guest, who violates these rules, may be asked to leave. Staff has the discretion to enforce additional rules as necessary.

**Patrons are responsible for reading and obeying all rules.
A Patron who violates these rules may be asked to leave.**

Staff has the discretion to enforce additional rules as necessary.